



QUALITY POLICY

As **ILVE CHEMICAL COMPANY LTD.**, our policy adopted by our company operating in surface treatment chemicals:

To effectively implement the system established to meet the requirements of ISO 9001: 2015 Quality Management System within the scope of establishment activities and in the implementation stages of all specified processes, to ensure its up-to-date and continuous development,

To evaluate, plan and implement all activities in a process status and to monitor and control their performance, to continuously improve and develop them, to fulfill applicable requirements.

To ensure that the products and services offered fully meet customer needs and expectations and relevant standards,

To organize trainings in order to ensure the participation of the personnel within the scope of the effective evaluation of human resources,

Making development plans, implementing, monitoring and controlling the results in order to use material, machinery and equipment resources in the most efficient way,

To activate effective activities according to the analysis results of internal and external feedback data,

In line with the "unconditional customer satisfaction" philosophy, it is to validate the "Customer Focus" principle in all activities to be carried out.

Vedat ÖZGÖZ
General Manager